

STATE OF WASHINGTON HEALTH CARE AUTHORITY

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May 7, 2015

TO: Potential Bidder

FROM: Alison Robbins

Health Care Authority

SUBJECT: Apple Health Foster Care Request for Proposal/Contract

Attached is the Request for Proposals (RFP) and DRAFT managed care contract for the Apple Health Foster Care program. This program will provide children and youth in Foster Care and Adoption Support programs, and young adults who have aged out of the Foster Care system with a single managed care organization (MCO) to provide a system of consistent, coordinated health care services. The benefits covered by this program will be the same as those offered by the Apple Health Managed Care (AHMC) program, which includes a full scope of medical benefits as well as mental health services for those enrollees who do not meet the Access to Care Standards for entrance into the mental health system operated by the Regional Support Networks.

In addition to the services described above, the contracted MCO will be responsible to coordinate services for this vulnerable population between systems of care, including the mental health system, chemical dependency services, Children's Administration (CA) and the Fostering Well Being Unit that is operated out of the Aging and Long Term Supports Administration (ALTSA). The MCO will be expected to coordinate care among systems, ensure referrals to needed services and work with enrollees' caregivers, parents, and social workers to ensure a cohesive program of services that will assist enrollees to successfully transition out of these programs, whether the transition is back to their home, or to independent living.

The attached contract is based on the 2015 Apple Health contract through Amendment 1, with significant changes in the following areas:

- 1. Section 1, Definitions: Definitions specific to this program have been added;
- 2. Section 3, Marketing and Information Requirements: Has been modified to add specific information requirements related to this program;
- 3. Section 4, Enrollment: Because enrollment will be 'default' enrollment to the MCO, the language in this section is substantially different than in the Apple Health contract;
- 4. Section 5, Payment and Sanctions: Has also been substantially rewritten in coordination with HCA Finance Staff and our actuaries at Milliman;
- 5. Section 6, Access to Care and Provider Network: Has been modified to include providers and timeframes specific to this program;
- 6. Section 7, Quality Assurance and Performance Improvement: Has been modified to remove Apple Health outcome measures, and to replace them with measures specific to this program;
- 7. Section 10, Enrollee Rights and Protections: Has been slightly modified to include language specific to this program;
- 8. Section 13, Grievance System: is being reviewed and appropriately modified by HCA legal staff to comply with the requirements of the program;
- Section 14, Health Care Coordination: Has been modified specific to this
 population. We anticipate further changes based on the proposal
 submitted by the Apparent Successful Bidder; and
- 10. Sections 15 and 16, General Provisions Regarding Benefits and Benefits: Have been modified as appropriate to address the requirements of this program.
- 11. Exhibit C Health Homes, has been slightly modified for the Apple Health Foster Care program.

Changes to the Apple Health Managed Care Contract as Amendment 2 will be incorporated as appropriate into the Apple Health Foster Care contract after Amendment 2 has been executed.

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We also anticipate changes based on legislation that was passed by the 2015 Legislature. That legislation is still awaiting signature by Governor Inslee. Changes made to the contract as the result of Senate House Bill 1879 will likely be made to language in Section 16 of the contract related to the Second Opinion Network and provision of evidenced based treatment in place of or in coordination with antipsychotic medications.

Thank you for your patience in waiting for us to issue this procurement. It has definitely been awhile in coming. Please note the timeframes for bidder questions, complaints, and proposal submissions, located in Section 3.3, Procurement Schedule of the RFP.